

Holden R-III School District
“Take Flight” (1:1) Program, FAQ

Commonly Ask Questions:

Q: What is the “Take Flight” (1:1) program?

A: The Holden R-III School District program to provide every student with a computer device on a daily basis. “Take Flight” Technology for the 21st century Learner.

Q: Who will be eligible to take district devices home?

A: Student Grades K-12 will have access to computer devices during the school day. Students in grades 3-12 will be eligible to take devices home.

Q: What must be done so a student can take a district device home?

A: Students in grades 3-12 must successfully complete the district digital citizenship curriculum as well as have enrolled their school-issued device in the district One2One Insurance program.

Q: What if a student does not have internet access at home?

A: Students will need to make sure they have access to their documents and other files offline. If working with any of the Microsoft products, Pages, Keynote, or Numbers, those documents should be available offline as soon as they’re saved to a hard drive or thumb drive. If working with Google Docs, Sheets, or Slides, the student will have to make those available for use offline. Here are quick instructions on how to do that:

1. Make sure you’re connected to the internet. You need to be connected to enable offline access.
2. Open Chrome. Make sure you're signed into Chrome with your school account not your personal account. This will be the account that you’ll be able to access offline.
3. Go to drive.google.com/drive/settings.
4. Check the box next to "Sync Google Docs, Sheets, Slides & Drawings files to this computer so that you can edit offline." This will make your Docs, Sheets, Slides & Drawings available offline. You will also be able to create documents offline that will sync with Drive when connection to the internet is reestablished.

Things to keep in mind:

- This only works in the Chrome browser.
- You need to sign in with the account you want to be able to access offline. If you have multiple accounts, and want to have offline access to all those accounts, then you’ll need to set up different profiles. You can ask the tech department for help with that if needed.

Q: What devices are being used at each grade level?

A: Grades PreK-2 are using iPads in the classrooms. Grades 3-10 are using Chromebooks. Grades 11-12 are using MacBook Airs.

Q: Does going to 1:1 mean that students will be on their own to learn?

A: No. Quality teachers and instruction continues to be a centerpoint of a strong education. Technology is just a tool, one that every person needs to be comfortable with in today's society. While the instructional activities evolve to integrate technology, the relationships between teacher and pupil will always be important to a quality education.

Q: What happens if a student forgets to bring the device to school one day?

A: Students that forget their assigned device will go to the building library to check out a daily use device. Students devices can be checked out on a first come first serve basis. ****Library devices must be returned at the end of each school day.**

Q: Can a student bring his/her own personal device to school and use it instead?

A: Students may bring their own personal device to school but do so at their own risk. Also, district internet access is a closed network so personal devices will not be able to access the district provided internet. Refer to each building student handbook for further details.

One2One Technology Insurance Program

Q: Where do I go to sign up for insurance?

A: Visit One2One Risk Solutions' website: <https://www.one2onerisk.com/> to enroll your student's device. Parents/guardians can pay the annual damage waiver fees using a debit card, credit card or online check. The district can accept cash payments. Parents/students can pay cash at the school office and then will be issued a One2One prepaid card to use when enrolling their device.

Q: Can I pay cash to enroll in the One2One insurance program?

A: Yes, The district can accept cash payments. Parents/students can pay cash at the school office and then will be issued a One2One prepaid card to use when enrolling their device. The Parents/student then will go to the One2One Risk Solutions' website: <https://www.one2onerisk.com/> to enroll your student's device. The parents/students then enters the prepaid card to complete the transaction.

Q: What happens if I don't want to pay for the insurance?

A: Students that do not enroll with the insurance program **will not** be eligible to take the district school issued device home. The student will have to return their district assigned device to their building's specified area. Elementary will return devices to classroom while middle school and high school will return devices to their building's library each day.

Q: What happens if a student breaks a device?

A: Students that have a broken device will take the device to the building libraries. The librarians will assist the student with getting a temporary replacement device. Parents will receive an email requesting deductible payment according to the insurance plan. Once the deductible payment has been received a permanent device replacement will be made available.

Q: What happens if a student loses a district assigned device?

A: Students that lose a district assigned device will be responsible for the full cost of replacing the device. (Please refer to the [insurance information flyer](#).)

Q: What happens if a student's district assigned device is stolen?

A: Students that have a district assigned device stolen must file a police report with the district School Resource Officer (SRO). (Please refer to the [insurance information flyer](#).)

Q: Can I enroll all of my children/family in one transaction?

A: No. Each student has their own student ID and each student's device is assigned according to that student ID. This requires each student to have their own One2One account.